To,

Chairman cum Managing Director,
Tripura State Elecy Corporation Ltd.
Vidhyut Bhawan, North Banamalipur,
Agartala-799001. Tripura

Date: 17 JULY 2017

Subject: Implementation of ‘Short Code for Electricity Complaints’, 1912 by all the Telecom Service Providers.

Sir,

As you are aware that 1912, the short code for Electricity Complaints has been implemented by all the Telecom Service Providers in 51 Discoms out of the total 55 Discoms where 1912 has been implemented. The progress of implementation of 1912 is being stringently monitored at the highest level in the Union Government for realizing the objective of enhancing consumer convenience.

We appreciate that 1912 has been implemented by BSNL in Tripura and would, further, request you to expedite implementation of 1912 by all the other Telecom Service Providers.

We look forward to your dynamic leadership towards ensuring better consumer—connect and consumer services in the Distribution sector.

Thanking you.

Yours faithfully,

(Avakash Saxena)
ED (IPDS)
To,

Secretary (Power),
Chief Secretariat,
Govt. of Puducherry
Goubert Avenue,
Puducherry-605001

Subject: Implementation of ‘Short Code for Electricity Complaints’, 1912 by all the Telecom Service Providers.

Sir,

As you are aware that 1912, the short code for Electricity Complaints has been implemented by all the Telecom Service Providers in 51 Discoms out of the total 55 Discoms where 1912 has been implemented. The progress of implementation of 1912 is being stringently monitored at the highest level in the Union Government for realizing the objective of enhancing consumer convenience.

We appreciate that 1912 has been implemented by BSNL in Puducherry and would, further, request you to expedite implementation of 1912 by all the other Telecom Service Providers.

We look forward to your dynamic leadership towards ensuring better consumer–connect and consumer services in the Distribution sector.

Thanking you.

Yours faithfully,

(Avkash Saxena)
ED (IPDS)
To,
Chairman and Director,
Odisha Power Transmission Power Corpn. Ltd.,
NESCO and SOUTHCO
Janpath, Bhubaneshwar,
Odisha-751001

Subject: Implementation of ‘Short Code for Electricity Complaints’, 1912 by all the Telecom Service Providers.

Sir,

As you are aware that 1912, the short code for Electricity Complaints has been implemented by all the Telecom Service Providers in 51 Discoms out of the total 55 Discoms where 1912 has been implemented. The progress of implementation of 1912 is being stringently monitored at the highest level in the Union Government for realizing the objective of enhancing consumer convenience.

We appreciate that 1912 has been implemented by BSNL in NESCO and SOUTHCO and would, further, request you to expedite implementation of 1912 by all the other Telecom Service Providers.

We look forward to your dynamic leadership towards ensuring better consumer-connect and consumer services in the Distribution sector.

Thanking you,

Yours faithfully,

Avkash Saxena
ED (IPDS)